



Marital Status

Married

Spouse's Monthly Income

\$1,500

Number of Children

0

Monthly Daycare Cost

0

Your Name...

Your Spouse's Name...

Favorite Color...

Favorite Music...

Favorite Food...

Essential Skills...

Character Traits...

Role History Number

01

Role Description

When you graduated from high school, you had good marks in **English, honours in French**, and lots of good buddies. Unwilling to borrow money for more training until you had a definite goal, you worked part-time as a Sales Clerk for two years while you lived at home. When you landed a full-time job as a Taxi Dispatcher through a friend of your family, you were able to move into a shared apartment with friends.

You **quickly learned** the new job—pretty well **memorizing** all the street names and business addresses, and **using the CB radio** like an old hand. Your **excellent telephone manners, respectful manner** and **communication skills** please the customers and the drivers liked the logical, fair way you assigned jobs. Sometimes you were able to **settle disagreements** between the drivers or between drivers and management by applying your **problem solving** skills. You **filed** the drivers' daily time sheets and fuel receipts and **compiled weekly totals** for the boss to do up the payroll.

When your smooth approach to the airport manager won an exclusive contract for your company, the boss gave you a small raise. But, after two years, the dispatching job wasn't challenging you anymore, even though you were almost **managing** the place. Setting up the taxi stand at the airport had started you thinking about the travel industry. You liked the busy atmosphere at the airport.

You decided to invest your raise in one year of courses in Travel and Tourism, including **computer skills** and **basic Spanish**. Finding courses that would fit your work schedule wasn't always easy, but your boss was supportive. Sometimes it was a bit of a grind, but now you're more hopeful about your chances for interesting work. You're ready to make the leap. Who is looking for someone with your training, work experience and natural talents for **communicating and dealing with people**?

You are 23 years old.