



Job Situation

Large, busy print shop. Photocopy and laser printers, blueprinter. Reporting to Shop Supervisor and Manager. busy, hectic. Deadline pressures. Flexible hours.

Weekly Hours of Work

40

Overtime

As required

Monthly Salary

\$2,400

Student Loan – Owing

Student Loan – Monthly Payment

Duties

Print, photocopy documents. Maintain supplies and equipment. Advise and inform customers. Assist technicians on large format printing.

Prospects

Print technician. Shop supervisor. Own business.

Job Title

Print Shop Assistant

National Occupational Classification (NOC)

9472

Job Description

Deadlines and details are your bread and butter these days, as you do a lot of work in the document section of the shop, with the enormous high-speed photocopier as your main workstation. It's the very latest, computer controlled, and incredibly fast at printing perfect text-both-sides documents and spitting them out in nice collated bundles for you to take to the binder. The speed still impresses you, but photocopying is old hat to you now, no matter how fast and nifty the machine is.

You prefer the big colour laser printer that turns out large format display posters, right off the client's USB, with a little fine-tuning from the technician. The laser prints have the dense, matte texture of a silk screened print, and these new machines reproduce true colours better than anything you've seen before. You also get to help out at the blueprint machine, now that demand has increased because you told the local bands about the service. It's a cheap way to make really big special edition posters.

Customer service is a big issue in this shop, which is fine by you, and although layout and formatting are not your responsibility, you do whatever you can to ensure the quality of the finished job. Most customers take it for granted if you tidy up obvious typo errors or point out design or layout flaws when you go over the job order with them. However, if the mistake slips through and you print 200 copies of it, they'll be more or less annoyed with you, even though it's their own fault.

Some customers ask a lot, but you enjoy working for them, like the two high-energy sisters who are freelance designers working on a big project for the department of education. When, as often happens, they call in a panic to ask if someone can stay 'til midnight or work all weekend to meet their deadline, the floor supervisor raises an inquiring eyebrow and mouths their names to you. You nod yes, because you really enjoy talking shop with the sisters. Your shop, that is!